



# 2019 AMBA FALL WORKSHOP

AUGUST 25 – 28, 2019 • THE BREAKERS PALM BEACH, FLORIDA

## SUNDAY, AUGUST 25, 2019

4:30 PM	6:30 PM	Workshop Registration – <i>South Loggia West</i>
7:00 PM	9:00 PM	Welcome Networking Reception – <i>Beach Club Patio</i>

## MONDAY, AUGUST 26, 2019

7:00 AM	4:00 PM	Workshop Registration – <i>South Mediterranean Foyer</i>
7:00 AM	8:00 AM	Continental Breakfast and Networking– <i>Mediterranean Courtyard</i>
8:00 AM	4:00 PM	Workshop Program – <i>Mediterranean Ballroom</i>
8:00 AM	8:15 AM	<b>Posting of Colors:</b> Randolph-Macon Academy <b>National Anthem and Pledge of Allegiance</b> <b>Invocation,</b> Mr. James Cerrone, Immediate Past Chairman, AMBA <b>Opening Remarks:</b> Mr. Jerry Quinn, AMBA Chairman and Mr. Steven J. Lepper, AMBA President & CEO
8:15 AM	9:15 AM	<b>Financial Regulator Panel Discussion</b> Moderator – <b>Mr. Chris Cole</b> , Executive Vice President and Senior Regulatory Counsel, Independent Community Bankers of America <b>Ms. Grovetta Gardineer</b> , Deputy Comptroller for Compliance Risk Policy, Office of the Comptroller of the Currency ( <i>invited</i> ) <b>Ms. Doreen R. Eberley</b> , Director, FDIC Division of Risk Management, Federal Deposit Insurance Corporation <b>Ms. Anh Quach</b> , Supervisory Policy and Outreach Section of the Division of Consumer and Community Affairs, Federal Reserve Board
9:15 AM	9:30 AM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
9:30 AM	10:30 AM	<b>MISO/VSO Discussion</b> <b>Lt Gen (Ret.) Dana Atkins</b> , President & CEO, Military Officers Association of America <b>Ms. Kelly B. Hruska</b> , Government Relations Director, National Military Family Association <b>VADM (Ret.) Bill French</b> , President & CEO, Armed Services YMCA
10:30 AM	10:45 AM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
10:45 AM	11:30 AM	<b>60 Years of AMBA and Military Banking</b> <b>Mr. Don Giles</b> , Former President & CEO, Armed Forces Bank, Former AMBA Director <b>Mr. Bill Croak</b> , President & CEO, FNB Community Bank, AMBA Director <b>Mr. Larry Wilson</b> , Chairman, President & CEO, First Arkansas Bank & Trust, AMBA Director
11:30 AM	1:00 PM	<b>AMBA Workshop Luncheon: Presentation of America Saves Designation of Excellence – Gold Room</b> Presented by <b>Ms. Angela Caban</b> , Director, Military Saves
1:00 PM	1:45 PM	<b>The ICBA Perspective</b> <b>Ms. Rebeca Romero Rainey</b> , President & CEO, Independent Community Bankers of America ( <i>invited</i> )
1:45 PM	2:15PM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
2:15 PM	3:30 PM	<b>DoD Military Banking Program Panel Discussion</b> <b>Mr. Bill E. Hawbecker</b> , Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service <b>Mr. Dean Hunstad</b> , Department of Navy <b>Mr. David Fuqua</b> , Marine Corps <b>Mr. Robert Burke</b> , Department of Air Force <b>CPT Jennifer Evans</b> , Department of Army
3:30 PM	3:45 PM	<b>Day One Wrap-Up</b> , Mr. Steve Lepper, President & CEO, AMBA
4:00 PM	5:00 PM	<b>Bank Liaison Officer Training Breakout Session – Gulfstream IV</b>

4:00 PM	5:00 PM	<b>AMBA General Membership Meeting</b> (AMBA Regular Corporate Members)
5:00 PM	6:30 PM	Break
6:30 PM	7:00 PM	Networking Reception – <i>Magnolia Room</i>
7:00 PM	10:00 PM	Banquet Dinner – <i>The Circle</i>

**TUESDAY, AUGUST 27, 2019**

7:00 AM	4:00 PM	Workshop Registration – <i>South Mediterranean Foyer</i>
7:00 AM	8:00 AM	Continental Breakfast and Networking – <i>Mediterranean Courtyard</i>
8:00 AM	4:15 PM	Workshop Program – <i>Mediterranean Ballroom</i>
8:00 AM	8:15 AM	<b>General Session Welcome Remarks:</b> Mr. Steve Lepper, President & CEO, AMBA
8:15 AM	9:00 AM	<b><u>Protecting Military Consumers</u></b> Ms. <b>Melissa Bittner</b> , Military & Veterans Initiative, BBB Institute for Marketplace Trust Mr. <b>Patrick Campbell</b> , Deputy Assistant Director, Bureau of Consumer Financial Protection, Office of Servicemember Affairs
9:00 AM	9:45 AM	<b><u>The ABA Perspective</u></b> Mr. <b>Peter Cook</b> , EVP & Chief Communications Officer, American Bankers Association
9:45 AM	10:00 AM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
10:00 AM	10:45 AM	<b><u>Uncertain Futures: 7 Myths about Millennials and Investing</u></b> Dr. <b>Gary Mottola</b> , Director of Research, FINRA Investor Education Foundation
10:45 AM	11:30 AM	<b><u>Why We Serve</u></b> LTG (Ret.) <b>Michael Linnington</b> , President & CEO, Wounded Warrior Project
11:30 AM	1:00 PM	<b><u>AMBA Workshop Luncheon and Military Departments' 2018 Distinguished Bank Service Awards Presentation</u></b> – <i>Gold Room</i>
1:00 PM	1:15 PM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
1:15 PM	2:15 PM	<b><u>Financial Services Disruptors</u></b> Ms. <b>Elizabeth Kelly</b> , SVP of Operations, United Income Mr. <b>Brendon DiBella</b> , Chief Commercial Officer, StreetShares Citibank ( <i>invited</i> )
2:15 PM	2:30 PM	Break and Networking – <i>Mediterranean Courtyard/Ballroom</i>
2:30 PM	3:15 PM	<b><u>Military Family Financial Readiness Council (MFFRC) &amp; Roundtable</u></b> Mr. <b>Andy Cohen</b> , Director, Financial Readiness, Office of the Deputy Assistant Secretary of Defense (Force Education & Training) Ms. <b>Shannon Razzadin</b> , Executive Director, Military Family Advisory Network
3:15 PM	4:00 PM	<b><u>Credit Scores and the Military Community</u></b> Mr. <b>Tom Quinn</b> , Vice President of Scoring, FICO
4:00 PM	4:15 PM	<b>AMBA Workshop Action Items/Closing Remarks:</b> Jerry Quinn, Chairman, AMBA and Steven J. Lepper, President & CEO, AMBA
4:15 PM	6:30 PM	Break
6:30 PM	8:30 PM	Farewell Networking Reception – <i>Front Lawn</i>

**WEDNESDAY, AUGUST 28, 2019**

All Day		<i>Check-out and Departure</i>
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